

# Changing Tides Family Services Internet Privacy Policy

Changing Tides Family Services respects the privacy of every visitor to our web site. Your privacy is a priority, and we go to great lengths to protect it. This Internet Site Privacy Policy explains our online information practices. This Policy may be changed or updated from time to time. By visiting Changing Tides Family Services at [www.changingtidesfs.org](http://www.changingtidesfs.org), you accept the practices described in this policy. We will not sell, share, or rent this information to any outside parties, except as outlined in this policy.

## **Links**

This website contains links to other sites. Please be aware that Changing Tides Family Services is not responsible for the privacy practices of other such sites. We encourage our users to be aware when they leave our site and to read the privacy statements of each and every website that collects personally identifiable information. This privacy statement applies only to information collected by this website.

## **Collection of Information**

Through our web site, we offer convenient online access to our services and communicate with you about important opportunities and events. We will not collect personal information from you when you visit our web site unless you provide the information to us voluntarily and knowingly.

## **Cookie/Tracking Technology**

We send "cookies" to your computer and use other technologies to enhance your online experience. A "cookie" can be either permanent (i.e., it remains on your computer until you delete it) or temporary (i.e., it lasts only until you close your browser). A "cookie" is a small text file that helps us recognize repeat visitors, facilitate the visitor's ongoing access to and use of the site, and track usage behavior and compile aggregate data that can lead to web site improvements. If you do not want information collected through the use of cookies, you can deny or accept the cookie feature using a simple procedure available in most browsers. If you block cookies, however, you may lose some website functionality.

We will not share any personally identifiable information provided by this cookie with any third party. We will, however, link data stored in cookies to the personally identifiable information you submitted while on our site.

## **Distribution of Information**

We may share information with governmental agencies or other companies assisting us in fraud prevention or investigation. We may do so when: (1) permitted or required by law; or, (2) trying to protect against or prevent actual or potential fraud or unauthorized transactions; or, (3) investigating fraud which has already taken place. The information is not provided to these companies for marketing purposes.

## **Commitment to Data Security**

Your personally identifiable information is kept secure. Only authorized employees, agents and contractors (who have agreed to keep information secure and confidential) have access to this information. All employees are kept up-to-date on our security and privacy practices. Every quarter, in addition to any time a new policy is added, Changing Tides Family Services employees are notified and/or reminded about the importance we of privacy and what they can do to ensure that customers' information remains protected at all times. Your credit card data is encrypted and passed via Secure Sockets Layer (SSL). All information is housed offsite in undisclosed, physically secure locations.

## **Privacy Contact Information**

If you have any questions, concerns, or comments about our privacy policy you may contact us: [info@changingtidesfs.org](mailto:info@changingtidesfs.org) or 1-800-795-3554 We reserve the right to make changes to this policy. Any changes to this policy will be posted.